

### How to activate your Norton Security Products

#### Step 1: Log into your account or create a new account.

- Visit the Norton website and log into your account.
- If you don't have a Norton account, click on the 'Create account' option and complete the registration process. This step is crucial for new users to ensure a personalized and secure experience with Norton products.

### Step 2: Initiate the Download Process:

- Once logged in, you'll be directed to the 'Get Started' page.
- Click on 'Download Norton' to start downloading your Norton Security Product.
- Click «Enter a New Product Key» and follow the on-screen instructions to activate the product.

## Step 3: Run the install file to install the product

- For Windows Users:
  - Press Ctrl + J to open the Downloads window in your browser.
  - Look for the Norton installer file you just downloaded and double-click on it to begin installation.
- For Mac Users:
  - Use Command + Option + L to open the Downloads window in your browser.
  - Find the Norton installer file and double-click to start the installation.

#### Step 4: Finalization and activation

- During installation, the User Account Control window may appear. If so, click 'Continue'.
- Follow any additional on-screen instructions to proceed with the installation.
- Upon completion of the installation process, Norton Security Product will be activated and ready for use on your device.

# Troubleshooting:

- **Spacing Errors:** Ensure there are no spaces in the product key, as this will cause errors.
- License Match: Confirm that you are entering the correct license information for the specific Norton product you intend to use. Norton licenses are unique to each product.
- **Character Clarification:** If you see an error indicating incorrect or invalid licensing information, recheck your entry. Pay special attention to characters that may look similar, such as 'O' (letter O) and '0' (zero), or 'I' (capital i) and 'l' (lower-case L).